

JEMS Coating Limited

# Quality Policy

Updated 2018-01-02

## Service

To provide:

- Courteous
- Prompt
- Respectful
- Knowledgeable

Service with all customer-supplier relationships, both internal and external

## Expectations

To meet requirements and expectations for:

- Safety
- Environment
- Quality
- Delivery
- Cost
- Financial performance
- Changing requirements

## Compliance

To follow our QMS (Quality Management System to the ISO 9001:2015 standard)

& To continually improve our QMS to existing and external benchmarks.

## Goals

To establish quality objectives and measure our performance.



Robert German - GM